



Can I return my order?

As a consumer, you have the right to return all or part of your order to Wealthy Whisky Society. You have 14 days after receiving the order to indicate that you wish to return products. You must inform us in writing of the return of the products. This can be done by sending us an email indicating your intention to return products to info@wealthywhiskysociety.com.

After informing us, we will notify you in writing that we will process your return. You may also return the products within 14 days of receipt without prior notice, provided you include the withdrawal form indicating your intention to return. After notification, you have 14 days to return the products to us. Please write our reply number on our shipping box and deliver it to a post office near you.

Wealthy Whisky Society Returns

Moorland 3F
5688 GA Oirschot

If you use our reply number, please note that the risk for the return shipment remains with you as the consumer. If the package is lost during return, this is at your own risk. We recommend insuring the shipment and keeping a proof of postage.

If you partially return your order due to your own mistake in product selection or quantity, we will charge you the return costs (€5.95 per box). For other cases, the return is free for you if you use our reply number. If you return the order on your own initiative or by any other means, you will bear the costs yourself.

Please note that bottles returned must be in new condition and must not have any defects, unless otherwise agreed with our customer service before returning. Of course, we provide the opportunity to verify the authenticity of a bottle, but there should be no depreciation in any form. If this is the case, we recommend contacting our customer service.

How should I package my return?

If you still have the original shipping box, you can pack the products in it along with a copy of the delivery note/invoice. If you use another box, make sure to use sufficient packaging material to prevent breakage.

How long does it take for my returned products to be refunded?

Refunds of the full order amount, including the shipping costs of the outbound shipment, will be completed as soon as possible (no later than 14 days after returning). We may wait to refund until we have received the goods, or you have proven that you have returned the goods. We will refund you using the same payment method as you used for the original transaction, unless you have expressly agreed otherwise; in any case, there will be no charges for such a refund.

To which address may I return my shipment?

If you wish to return something, you can send your products to the following reply number:

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5688 GA Oirschot